



North Vancouver District
Public Library



2010 ANNUAL REPORT

*Your Library:
The place you want to be*

Message from the Mayor

North Vancouver District's public libraries are very popular and well used, and are viewed as an essential part of what makes our municipality such a great place to live.

Our libraries provide all residents the opportunity to learn new skills, satisfy their curiosity, explore new ideas and grow as individuals. As quiet, welcoming places in busy lives, they allow us to relax and build connections with other community members.

On behalf of the District of North Vancouver and all members of Council, I would like to thank the Board, staff and volunteers who give their time and dedication toward making the North Vancouver District's libraries such a welcoming place for learning and reflection.

Richard Walton
Mayor, District of North Vancouver



North Vancouver District Public Library Board of Trustees

Back row, left to right:
Bryan Gallagher,
Colleen Drain, Areef
Abraham (Chair),
Franci Stratton,
Councillor Robin Hicks

Front row, left to right:
Helio Lopes Da Costa,
Jr., Lucy Cayuela
(Vice-Chair), Paul
Tubb, Frank Sullivan





North Vancouver District
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Message from the Library Board Chair and Director



Director Heather Scoular and Library Board Chair Areef Abraham cosy up with a torchbearer during the Torch Relay for the Vancouver 2010 Olympic Winter Games

In 2010 the Library worked to achieve our mission of being the place you want to be by focusing on activities that make the library more community-centric. As a result, 2010 was a year of successful partnerships and community engagement.

Highlights for 2010 include the Board's work on developing its new strategic plan and the Library's involvement with the District of North Vancouver's Official Community Plan process. In both of these instances the Library reached out, engaging with the community to ensure the best interests of the patrons of North Vancouver District Public Library (NVDPL).

Also in 2010, the Library partnered with the Lynn Valley Community Association and other groups, participating in Lynn Valley Village's ValleyFest celebrations. Other notable partnerships included collaborations with the North Shore Community Arts Council and the Friends of the Library.

In 2010, the Board said goodbye to three trustees, Paul Tubb, Franci Stratton and Brian Gallagher. We thank these trustees for their many contributions to the Library.

Thank you also to our excellent staff who work hard to provide patrons with the best library experience possible, making it possible for NVDPL to win yet another North Shore News Reader's Choice Award for best North Shore library.

Finally, thank you to the District, who supports our mission, and to our wonderful patrons, who we have the distinct pleasure to serve.

Areef Abraham, Chair, NVDPL Board of Trustees
Heather Scoular, Director of of Library Services

New Library Catalogue, BiblioCommons

BiblioCommons, NVDPL's new online catalogue system went live November 9.

Like the old catalogue, BiblioCommons allows users to manage their accounts online, place holds, renew items and check due dates.

Unlike the old catalogue, the new system allows patrons to review, comment on and rate library material, "follow" other patrons whose comments and reviews they enjoy, create personal lists of library materials for future reference, access lists of bestsellers and books that won awards, and create their own user name and password. Also unlike the old catalogue, BiblioCommons will suggest alternative spellings for searches that returned no results – making it easier for patrons to find what they are looking for.

The new catalogue can be accessed via www.nvdpl.ca (click on "Search the Catalogue") or directly at nvdpl.bibliocommons.com.



Game On! Video Games Collection

In November, NVDPL launched a pilot video games collection called "Game On!" This new collection, which features high-quality educational and literary-themed Wii and Xbox titles for children and teens, has proven to be extremely popular.

Olympic-themed Events Encourage Reading and Support Residents and Visitors

Early in the year, NVDPL caught the spirit of the Vancouver 2010 Olympic and Paralympic Winter Games, offering an array of exciting Olympic-themed events, displays and programs.

From January until March, NVDPL's young readers were challenged to "go for the gold" in reading with the Winter Reading Games. Kids who read for a minimum of 15 minutes in different subject areas were rewarded for their efforts with sports-related stickers and cool book prizes. 755 kids participated in the program.

The Library also encouraged children, teens and adults alike to read with the NVDPL "Read" campaign, which featured posters of Canadian Olympic athletes with their favourite books.

Also in January, NVDPL partnered with the North Vancouver District Museum and Archives to bring to the North Shore a special photography exhibit featuring local North Shore athletes.

Finally, the Olympic Games afforded NVDPL the opportunity to showcase its hospitality. Staff members at an Olympic Information Kiosk at Lynn Valley Main Library answered visitor's questions about local attractions, businesses and general information. All three branches provided free Internet access to visitors and all three of our branches received many compliments from visitors from other parts of Canada and the world on the coziness and inviting atmosphere of our libraries, and the friendliness of our staff.

READ

Canadian
Cross-Country Skiing
Chandra Crawford
2010



North Vancouver District
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One of Chandra's
favorite books is:
A Fine Balance
by Rohinton Mistry!
Check out more of
Chandra's favorites
at www.nvdpl.ca



Sustainable is Attainable

Building on the Library's 2009 sustainability successes, which included upgrading Capilano Branch Library to the standard of LEED for Existing Buildings Gold, NVDPL launched a staff green team in mid-January. The new team, whose mandate is to promote, support and develop sustainability initiatives within the organization, made excellent strides toward the goal of making NVDPL more sustainable in 2010.

In 2010, the newly minted green team conducted NVDPL's first annual waste audit in partnership with the North Shore Recycling Program; set up signage for recycling bins within the branches to encourage recycling; spearheaded the "Get rid of it responsibly" campaign that now has the Library recycling hard and soft plastics that are not accepted in blue bins; and promoted sustainability in the community by participating in "green" events such as Earth Hour and Earth Day.

The green team also established a logo and slogan, "sustainable is attainable," which reminds us that the little things we do can go a long way in making our Earth a better place to live.



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Sustainable is Attainable!

Friends of the North Vancouver District Public Library

Thanks to the hard work and dedication of an outstanding group of volunteers and two successful book sales, the Friends of the North Vancouver District Public Library raised \$15,134 for the Library in 2010.

In 2010, donated funds from the Friends helped purchase two oversized, comfy chairs for adult and child reading at Lynn Valley Main Library, a new storytime rug for Lynn Valley Main Library, a new fireplace for the Capilano Branch Library upstairs reading lounge, and a beautiful new mural by local artist Dana Irving for the Lynn Valley Main Library program room.

The Friends' donations also helped supply paperback book prizes for students who read for 50 days over the summer as part of the Library's Summer Reading Club, and for trick-or-treaters for "The Trick is to Read" give-away on Halloween.



Friends of the Library Executive Chair Meghan Radomske presents NVDPL Director Heather Scoular with a cheque for \$5,000.

Summer Reading Club

3,584 kids and 94 teens signed up for the ever-popular Summer Reading Club in 2010, proving that “Reading Rocks” – the theme for 2010!

Participants in the program were challenged to read 15 minutes a day for 50 days of summer. 1,411 children completed the challenge and were rewarded with either a paperback book prize (generously supplied by a donation from the Friends of the North Vancouver District Public Library), or a summer reading club medal.

At the end of the summer, kids rocked in celebration of their achievements at the Summer Reading Club wrap-up party, featuring musical entertainment by Angela Kelman, and medal presentations by MLA Jane Thornthwaite, acting Mayor Doug Macay-Dunn and Library Board Chair Areef Abraham.

Parent-Child Mother Goose

NVDPL presented 52 Parent-Child Mother Goose sessions in 2010. Parent-Child Mother Goose is a national program that emphasizes bonding with your baby by learning rhymes, songs and lullabies. Total attendance for all sessions was 1,338, with an average of 26 adults and infants attending per session.

The Mother Goose program begins a long-term relationship between families and the public library. Parents who attend the program repeatedly stress the value of building a community of parents and babies.

In 2010, NVDPL was able to offer Parent-Child Mother Goose programs free of charge thanks to a grant from the Public Library Services Branch, and from WECAN, the North Shore Early Childhood Network.

In addition to the Parent-Child Mother Goose, NVDPL offered a total of 252 storytime sessions for babies, toddlers and preschoolers in its three branches, with an attendance of over 8,700 (including children and adults).



District Library Gallery Opens

In June, NVDPL partnered with the North Vancouver Community Arts Council to launch the District Library Gallery, a permanent art exhibition space at Lynn Valley Main Library.

As part of North Vancouver Community Arts Council's Art in the Community Program, this new exhibition space regularly displays two-dimensional art exhibitions of emerging artists. Featuring a new artist every two months, the District Library Gallery hosted four exhibitions in 2010.

Each artist at the District Library Gallery was welcomed with an opening reception thanks to the generosity of the Friends of the North Vancouver District Public Library.

Now, with art to enjoy at Lynn Valley Main Library, NVDPL is even more so the place you want to be!



Reaching Out

Home Library Service and Talking Books

NVDPL reaches out to those who are homebound or living in senior's residences with its Home Library Service. Those who qualify for the service receive visits from the Home Library Service librarian, who delivers a selection of large print or regular print books and audiovisual materials based on their interests (or on specific requests).

In 2010 NVDPL made 123 visits to individuals and 121 visits to groups (which served 1,126 people in total) to deliver material through its Home Library Service.

NVDPL serves those who cannot read books because of a visual, physical or perceptual disability through its Talking Books service. Through this service, eligible patrons can borrow unabridged recorded books and the technology to play these books.

Engaging Youth

In 2010, our librarians made a total of 129 visits to 8,080 children in preschools, daycares, elementary schools and community programs to promote literacy and encourage new readers.

Included among these visits are visits to First Nations preschools, visits to promote the Summer Reading Club, and visits to StrongStart BC Early Learning Centres. StrongStart BC is an initiative of the Ministry of Education that introduces neighbourhood schools to preschoolers and parents through a play-based program.

Other outreach activities included offering the family-literacy program PALS (Parents as Literacy Supporters) to immigrant families from Iran. Also, NVDPL conducted a pilot program called "Read and Succeed" in partnership with the North Shore Multicultural Society. "Read and Succeed" familiarizes new immigrant families with North American schooling, public library resources, and emphasizes the importance of storytelling and reading.



Home Services Librarian Heather Goodwin and Talking Books Assistant Yvonne Thompson stand in front of the Library van with their deliveries.

2010 in Review

- Items borrowed: over 1.8 million
- Visits to the Library: 873,028
- New Library cards issued: 6,479
- Questions answered: 9,003
- Items owned: 301,588
- New items added: 41,847
- Children and teens registered in the Summer Reading Club: 3,678
- Average storytime session attendance: 33
- Library program sessions: 703 (with a total of 29,367 attendees)
- Visits to www.nvdpl.ca: 443,610

Fast Facts

- 83,100 District residents have a NVDPL card
- All three NVDPL locations offer free wireless Internet access

Financial Highlights

Revenues

District of North Vancouver	\$4,977,271
Provincial Grants	\$253,781
Donations	\$23,611
Other	\$408,972
Total Revenues	\$5,663,635

Expenditures

Salaries and Benefits	\$3,894,093
Library Books and Materials	\$606,317
Building Operations and Maintenance	\$597,969
Other	\$443,724
Total Expenses	\$5,542,103

Thank You!

North Vancouver District Public Library gratefully acknowledges support from the following in 2010

District of North Vancouver • Public Library Services Branch, Ministry of Education, Province of British Columbia • The Friends of the North Vancouver District Public Library • Mark Bradwell • Canwest Global Foundation • Capilano Rock and Gem • Tracy Chung • Yvonne Hayden • Lynn Valley Garden Club • Roseline McKibbin • Helen Muirhead • Lark Noble • North Shore Artists Guild • North Shore Community Resources Society • North Shore Early Childhood Network (WECAN)

North Vancouver District Public Library is a registered charity. We issues tax receipts for donations of \$25 or more. Contact us today to find out how you can support your Library and make a positive difference in your community.

Get in Touch

Call or visit us

Lynn Valley Main Library
1277 Lynn Valley Road
604-984-0286

Parkgate Branch Library
3675 Banff Crt.
604-929-3727

Capilano Branch Library
3045 Highland Blvd.
604-987-4471

Library Administration
604-990-5800

Find us online

Web: www.nvdpl.ca

Catalogue: nvdpl.bibliocommons.com

Facebook: www.facebook.com/nvdpl

Twitter: www.twitter.com/nvdpl



Artist Dana Irving, Library Board Vice-Chair Lucy Cayuela and Friends of the Library Executive Chair Meghan Radomske in front of the new mural in the Lynn Valley Main Library program room. The new mural was funded by a donation from the Friends of the Library.