



NORTH VANCOUVER DISTRICT
Public Library

2022

Annual Report





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Message from the Mayor



Mike Little

Mayor, District of North Vancouver

The North Vancouver District Public Library is a cornerstone of our community, offering invaluable resources and services to our residents.

The library's commitment to literacy extends far beyond books, and this annual report highlights some of the notable achievements of our public library system throughout the last year from internet access cards to its innovative and evolving collection of high-quality non-traditional resources.

Lending over 1.6 million items, our library continues to provide equitable access to high-quality resources, ranking just 2nd in British Columbia libraries in circulation per member of our community.

Welcoming over 1.2 million visitors, our library continues to be a place where neighbours come together to share, learn, and connect, fostering a sense of community.

The North Vancouver District Public Library is a catalyst for knowledge, providing every resident with opportunities to navigate our ever evolving and complex world.

On behalf of the District of North Vancouver Council and residents, I'd like to extend my sincere thanks to the NVDPL Board, leadership team, staff, and volunteers, for their dedication to providing exemplary library services that contribute to the economic and social well-being of our citizens. We look forward to another great year of learning, connecting, and building a stronger, more resilient North Vancouver.



Mike Little

Mayor, District of North Vancouver

DISTRICT OF
**NORTH
VANCOUVER**



Message from the Director and Board Chair



Jacqueline van Dyk
Director of Library Services



Lara Greguric
2022 Board Chair

Like many public service organizations in the “Time of COVID”, collective resolve and endurance saw us through a third year of unique challenges. NVDPL staff persisted throughout, making an impact on the people in our community and achieving new heights of accomplishment.

We proudly introduced a brand-new service model at our Lions Gate Express Library, enhancing accessibility and convenience for our patrons in the Lower Capilano area.

Our commitment to providing high-quality resources led to the development and launch of non-traditional collections, including Caring Community Resource Kits, First Language Storytime Kits, CO₂ Monitor Kits, and Puppet Kits. We played a leading role in cataloging efforts for the 2022 North Shore Authors Collection, supporting over 90 local authors and co-hosting a successful launch event.

Our commitment to inclusivity was showcased through educational displays and events like in-person Drag Queen Storytime, promoting self-love and diversity. And to better serve all members of our community, we introduced Access Cards to ensure individuals without a fixed address can enjoy library services.


We nurtured a love of reading and lifelong learning in our community, reaching back to 95% of pre-pandemic collection usage levels. And we continued to engage and uplift our community,

hosting three Summer Reading Club celebration ceremonies and offering over 50 opportunities to support creativity.

None of this would be possible without solid supports and partnerships. We’re grateful to the District of North Vancouver for their continued collaboration and financial support, as well as to the Province of BC and Friends of the NVDPL for additional funding support. We extend sincere thanks to the many library volunteers, specially the Library Board and Friends, for contributing your time and expertise so generously.

Finally, to our amazing staff: thank you. Your work, both visible and behind the scenes, has a profound impact on the lives of those who walk through our doors or connect with us online. Thank you for opening doors for people to explore new worlds and creating spaces where our community finds connection and inspiration. Your passion for library service makes the NVDPL such a treasured community resource.

Here’s to the new possibilities that lie ahead in 2023!



Jacqueline van Dyk, Director of Library Services



Lara Greguric, 2022 Board Chair

2022 by the Numbers



35,016

cardholders



5,187

new library cards



121,479

reference questions answered



1,251,842

visits in person and online



26,112
computer sessions

1,613,014
total circulation



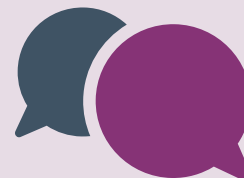
299,934
digital items



1,313,080
physical items



3,430
Summer Reading
Club participants

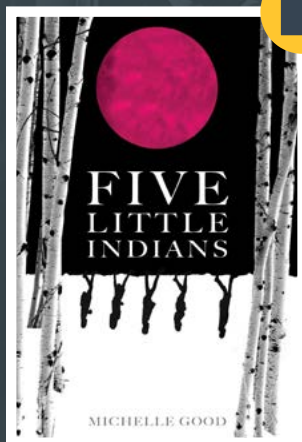


22,303
program attendees

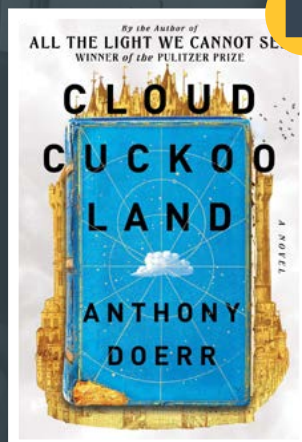


Most Borrowed in 2022

ADULTS



Five Little Indians
Michelle Good



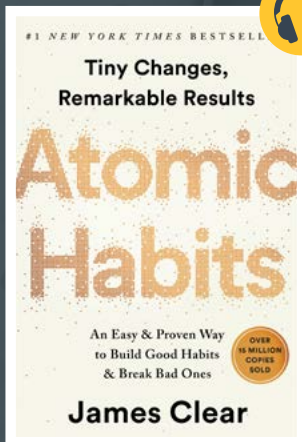
Cloud Cuckoo Land
Anthony Doerr



Maybe You Should Talk to Someone
Lori Gottlieb



The Girl in His Shadow
Audrey Blake



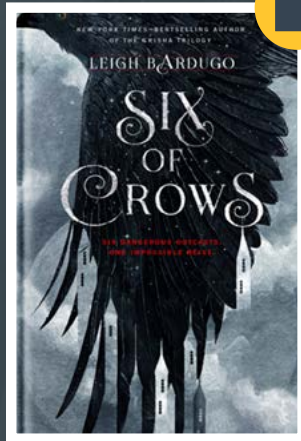
Atomic Habits
James Clear



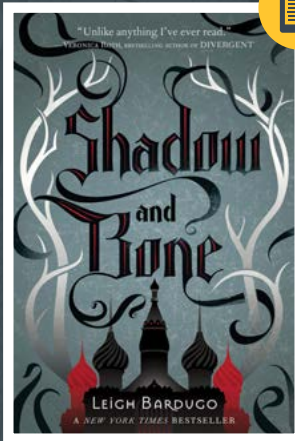
No Time to Die

A selection of your favourite reads this year.

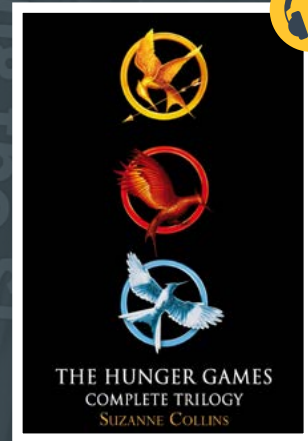
TEENS



Six of Crows
Leigh Bardugo



Shadow and Bone
Leigh Bardugo

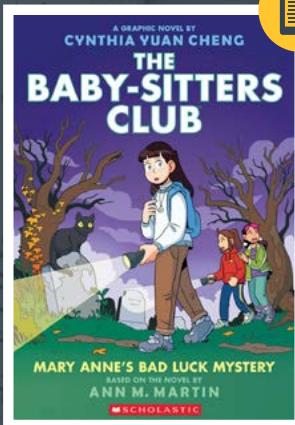


The Hunger Games Trilogy
Suzanne Collins

CHILDREN



Diary of a Wimpy Kid series
Jeff Kinney

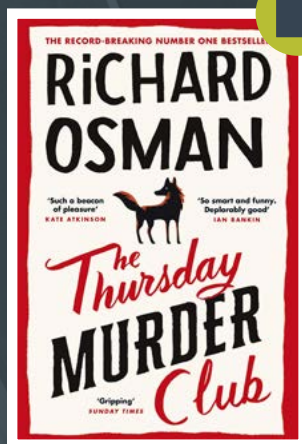


The Baby-Sitters Club series
Ann M. Martin

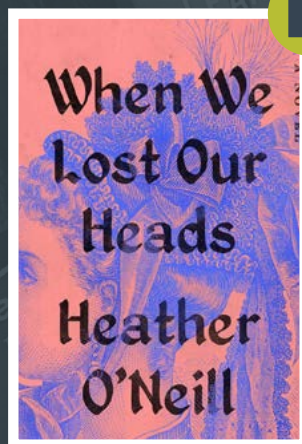


Encanto

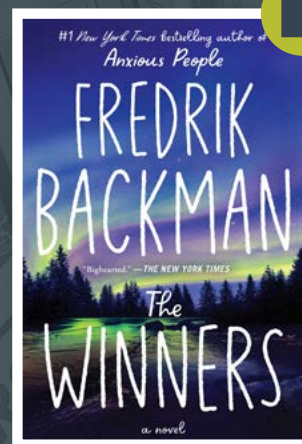
Staff Favourites from 2022



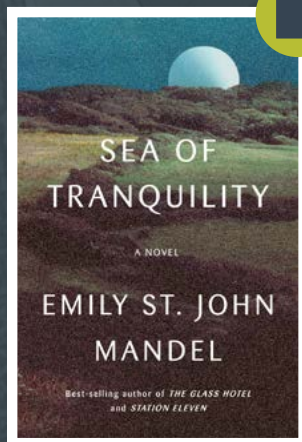
The Thursday Murder Club
Richard Osman



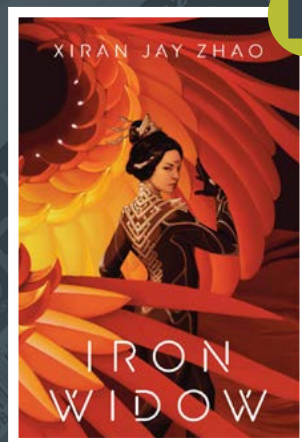
When We Lost Our Heads
Heather O'Neill



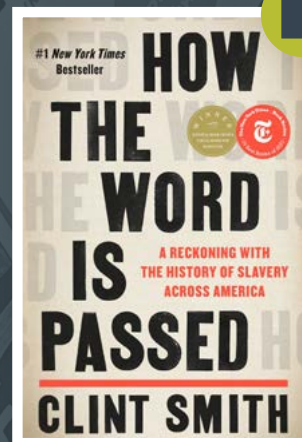
The Winners
Fredrik Backman



Sea of Tranquility
Emily St. John Mandel



Iron Widow
Xiran Jay Zhao



How the Word is Passed
Clint Smith

A few of our recently-published favourites!



Belfast



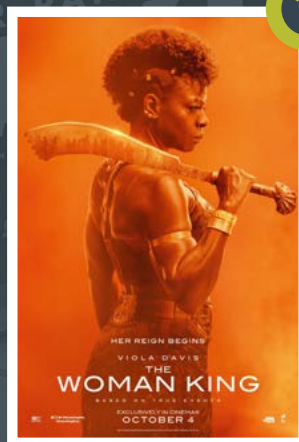
*Everything Everywhere
All at Once*



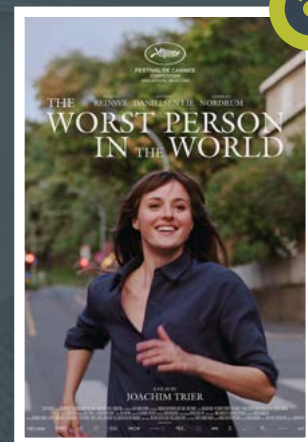
House of the Dragon



Moonage Daydream



The Woman King



*The Worst Person
in the World*





Community Comments

“ Visiting the library is always a memorable experience—I am a book lover! Your staff are always friendly and helpful.



“ As an immigrant mom who had no connections, my only happy place was the library. My daughters now attend programs, and your libraries are part of our life.



“ Your staff are always friendly, available and willing to go the extra mile. Thank you!

“ Your library is one of my favourite places to visit and feels like a very central part of my family's life. Thank you to the NVDPL and our local branch for all you do!



“ I love going to your library. The space is uplifting with just enough hubbub to make it an exciting place to be with quiet spaces for when reading.





2022 Statement of Operations

Operating

Revenue	2022	2021
District of North Vancouver contribution*	\$ 7,549,843	7,246,683
Government grants	220,180	252,074
Donations	25,944	42,543
Book fines, photocopy charges & sundry	124,973	115,905
Total Revenue	<u>7,920,940</u>	<u>7,657,205</u>
Expenses		
Salaries and benefits	5,178,583	5,001,912
Facility rent, operations & maintenance	833,778	694,791
Administrative costs & professional services	644,456	322,946
Library subscriptions & digital materials	316,040	244,675
Depreciation & loss on disposal of capital assets	<u>675,469</u>	<u>625,424</u>
Total Expenses	<u>7,648,326</u>	<u>6,889,748</u>
Annual surplus	<u>\$ 272,614</u>	<u>767,457</u>

* The District of North Vancouver revenue includes both Operating and Capital funding.

Capital

Expenses	2022	2021
Library collection	\$ 654,590	600,866
Information technology, furniture & vehicle	22,090	252,018
Work in progress—net change	<u>1,748</u>	<u>-113,209</u>
Acquisition of tangible capital assets	<u>\$ 678,428</u>	<u>739,675</u>

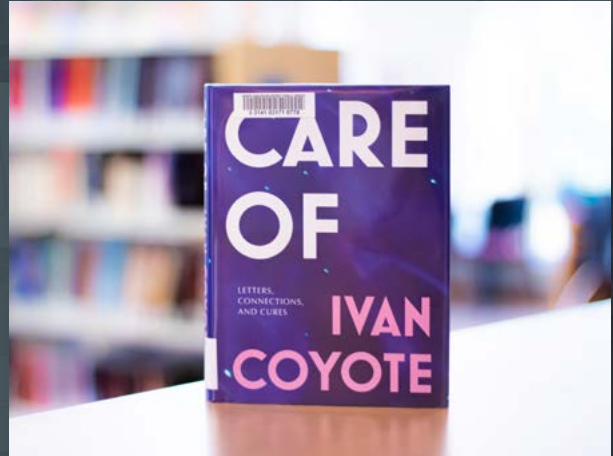


Connect.

Building Bridges and Breaking Down Barriers

In 2022, we introduced the Open Door Community Hub at NVDPL, a drop-in space for people to gather and connect with other members of the community. The program helps break down barriers and foster a sense of community by providing a welcoming haven, especially for individuals facing homelessness. Our staff create warm and friendly spaces where participants make connections in a relaxed and informal setting, promoting a sense of belonging. Attendees appreciate the opportunities for connection-building and fun, as well as the opportunity to essential care kits, snacks, and refreshments.

This Open Door Community Hub is supported by the BC Strengthening Communities Grant, in collaboration with the District of North Vancouver and the North Shore Homelessness Task Force. Together, we are building bridges and making a lasting impact on the lives of community members, demonstrating the transformative power of libraries as hubs for positive change.



During COVID I was worried about my 86 year old mom being isolated. She LOVES to read but was losing her sight. Your staff were amazing, supporting me and teaching my mom. The visits to her home are the highlight of her month and she loves reading again.”

Speed Candi-Dating with Council

Ahead of the District of North Vancouver's municipal election, the Library hosted its first ever Speed Candi-Dating event. The program was designed to give prospective voters the opportunity to get to know aspiring Council members and School Board Trustees in a personal, informal, and connected way by meeting alone or in small groups. The event was sold out at 60+ attendees and folks had just 2 minutes and 30 seconds to cram in their questions to help them confirm who they most aligned with. We heard great feedback from attendees that the event helped them make choices on who to place their votes. It was great way to contribute to achieving the goal of facilitating community dialogue and promoting citizenship and engagement.

The library plays such an important part in our community—thank you.



Share.

Sharing is Caring

At the heart of our mission is a commitment to providing equitable access to resources and technologies that might otherwise be beyond the reach of our community. 2022 marked a significant leap forward for NVDPL's collection of non-traditional offerings with the introduction of Puppet Kits, CO₂ Monitors, board games, and more.

The introduction of Puppet Kits, which are curated bags of a book accompanied by a puppet, was a resounding success with 78 kits borrowed over 400 times in their first three months. Beyond their adorable appeal, the kits empower patrons to develop crucial literacy skills at home all while bringing stories to life in a delightfully engaging way.

Furthering our commitment to health literacy, NVDPL proudly became one of the first two libraries in BC to unveil its collection of CO₂ monitor kits. The tool provides users with immediate insights into indoor air quality, helping them make informed choices about their health and the indoor spaces they visit. The rapid popularity of these monitors, with over 300



holds in the first month, led us to triple our offerings to keep up with the surging demand!

Our new First Language Storytime Kits are early-literacy resources that support patrons engaging with materials in world languages, including Spanish, Chinese, Tagalog, Korean, French, and Persian. Each kit contains books, puppets, and a guidebook of activities, songs and rhymes, making it easy to build connections with books in any language. Offering non-traditional resources supports our commitment to reaching new audiences and offering collections that unite our community in shared learning.

In anticipation of the holidays and the winter school break, NVDPL launched its initial collection of board games. The new board games offer up an affordable and accessible way to enjoy varied game collections, build connections, and have fun.



By eliminating financial barriers and encouraging risk-free exploration to new items, our library is fostering community learning, information sharing, and connection-building in ways that align with the evolving needs of our community. It will always be our goal to support a wide range of community interests, and help our community to learn, discover, create and collaborate in the ways that are important to them!

It brings me joy meeting people at the library and then meeting them at the grocery store, on the street, out in the community. The library brings my community together and helped me to make friends in my new city.



Gifts from
Raven

Inspire.

Community Creations & Connections

Libraries are not just places for consumption of content—they are places for creation! In 2022, NVDPL hosted 50 opportunities for creation, imagination, and play. From coding programs for kids to NaNoWriMo Write-ins for teens and adults, these free programs promote artistic and creative expression in community members of all ages.

Our Virtual Tween Art Club offered kids aged 8-12 a chance to meet fellow tween artists, share their creations, and learn together. Guest presenters imparted invaluable skills in storyboarding, video game design, doodling, and more. At our Beginner and Beyond Comic Making Workshop, catering to participants aged 10 to 60, attendees delved into the fundamentals of comic creation with the guidance of cartoonist Kathleen Gros, learning about inking and coloring techniques and character building, empowering attendees to craft their own unique comics.



By championing creative programs, the library can help inspire creativity, build connections, and support the potential of budding creatives in our community.

I just love libraries and librarians; there are no more helpful people anywhere (other than nurses).



Introducing the NVDPL Express Library

NVDPL's Express Library, an innovative and unique model for library service, opened in 2022 at the brand-new Lions Gate Community Recreation Centre. The new NVDPL location is situated in the heart of Lions Gate Village, a growing new community, and is offered in partnership with North Vancouver Recreation and Culture and Capilano Community Services.



The boutique library is the first model of its kind in British Columbia, offering a curated collection of the latest materials, a cozy reading area, friendly staff, and a state-of-the-art Holds Pick Up Locker which allows for convenient library pick-ups anytime the recreation centre is open.

The new NVDPL presence will help expand the library's reach on the North Shore, offering more convenient service to previously underserved areas, all while supporting the building of vibrant and bustling town centres.

With Gratitude

Our Donors

We're grateful to receive additional financial support from those in a position to contribute. Thank you to the many generous community members and organizations who provided financial contributions and gifts in kind to the Library in 2022.

Frank Barazzoul

Sam Bedry

Marilyn Books

CUPE Local 389

Dragon Fire Fund

Roger Eastwood

Nicole Kelemen

Variath Kutty

Lynn Valley Garden Club

Bruna Martinuzzi

Ann McKinnon

Robert Muir

Linda Munro

Dave Obee

Jill & Joe O'Carroll

David Perfitt

Catherine Portman

Danielle & David Sharp-Bell

Margot Thomson

Fenneke Tjallingii-Brocken

Ross & Sarah Tweedale

Jennifer Wheeler

Nancy Wong

Mary Zulps

The North Vancouver District Public Library is a registered charity. We issue tax receipts for donations \$25 or more. To contribute, please visit us at any NVDPL location or visit us online at

nvdpl.ca/donating-library

Community Partners

We are privileged to connect and collaborate with our community! Thank you to the community partners we worked with in 2022:

- *Baha'is of the North Shore*
- *BC Library Association*
- *BC Libraries Co-op*
- *Capilano Community Services Society*
- *Capilano University*
- *Family Services of the North Shore*
- *Family Services of Greater Vancouver*
- *Impact North Shore*
- *InterLINK*
- *National Network for Equitable Library Service (NNELS)*
- *North Shore Community Resources*
- *North Shore Emergency Management (NSEM)*
- *North Shore Immigrant Inclusion Partnership*
- *North Van Arts*
- *North Vancouver City Library*
- *North Vancouver District Fire and Rescue Services*
- *North Vancouver Museum and Archives*
- *North Vancouver RCMP*
- *North Vancouver Recreation and Culture*
- *North Vancouver School District #44*
- *Parkgate Community Services Society*
- *Seniors' Health and Wellness Institute*
- *Service Canada*
- *SFU Philosophers' Café*
- *The District of North Vancouver*
- *West Vancouver Memorial Library*

Interested collaborating on a program or project? We'd love to hear from you! Get in touch at nvdpl.ca

Shoutout to the librarians and NVDPL staff, you're the MVPs!"







Connect with us

Lynn Valley Library

1277 Lynn Valley Road
North Vancouver, BC, V7J 0A2
604-984-0286

Parkgate Library

3675 Banff Court
North Vancouver, BC, V7H 2Z8
604-929-3727

Library Administration

300-1277 Lynn Valley Road
North Vancouver, BC, V7J 0A2
604-990-5800

Capilano Library

3045 Highland Boulevard
North Vancouver, BC, V7R 2X4
604-987-4471

Lions Gate Express Library

1733 Lions Gate Lane
North Vancouver, BC, V7P 1X7
604-998-3033

Find us online

www.nvdppl.ca

