

FACTS & FIGURES

FINANCES

	2008	2007
Revenue		
District of NV grant	4,570,310	4,181,643
Provincial/Federal grants	254,099	251,065
Donations*	84,078	108,034
Fines, charges & sundry	300,919	314,685
Total	5,209,406	4,855,427
Expenditures		
Salaries & benefits	3,647,682	3,508,556
Library materials – purchases	634,743	609,117
Library materials – repairs & supplies	68,183	59,578
Rent & building services	128,158	198,591
Maintenance of equipment & premises	350,438	136,469
Equipment purchases & replacements	56,221	61,792
Federated library services	32,484	33,542
Sundry	161,090	114,307
Total	5,078,999	4,721,952
Excess of Revenue Over Expenditures	130,407	133,475
Net equity in (deficiency in) financial assets,		
beginning of year	165,982	32,507
Equity in financial assets,		
end of year	296,389	165,982

*matched to expenditures

COLLECTION HIGHLIGHTS

<i>Total collection</i>	308,900
Highlights:	
Catalogued print materials	237,856
Videos & DVDs	34,554
CDs and books on CD	15,741
Audiocassettes	2,792
Adult Learning Collection	1,314
Playaways*	301

Periodicals/newspapers	9,854
New items added in 2008	50,497

* new format added in 2008

ITEMS BORROWED

Lynn Valley Main Library	915,001
Capilano Branch	367,823
Parkgate Branch	485,285
Total	1,768,109

SERVICES

Holds filled	145,204
Interlibrary loans	
- borrowed	3,098
- lent	2,591

Questions answered	61,148
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PROGRAMS

Adult programs	95
Total attendance	1,886
Children's programs	573
Total attendance	21,866
School/preschool/daycare visits	96
Total attendance	6,978
Other, including parent talks	4
Total attendance	77

COMMENTS FROM SATISFIED PATRONS

"Your staff are always helpful, friendly and informative... I tell my friends that the North Vancouver District Public Library is one of the best things about the North Shore."

On the new Lynn Valley Main Library:

"I moved to Lynn Valley last fall and just love the new library. It has become an essential part of my life in the community."

"Love the new building!"
"The new library is fantastic!"

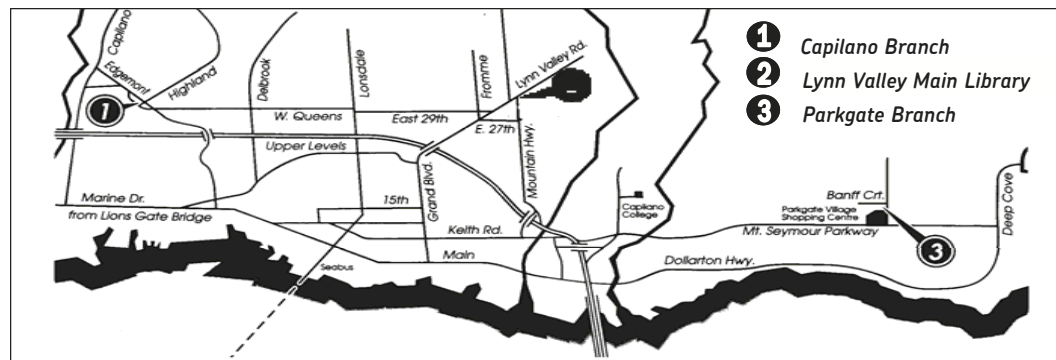
On the Capilano Branch Library:

"The Capilano Branch Library has been an integral part of my children's growing up."
"Great changes."
"I love new library."

On the Parkgate Branch Library:

"The Parkgate Branch is an excellent facility with great staff... a very welcoming environment."
"The wonderful staff at this Library continue to serve the public in an exemplary way."

ANNUAL REPORT 2008



Capilano Branch Library
3045 Highland Blvd.
604-987-4471

Lynn Valley Main Library
1277 Lynn Valley Rd.
604-984-0286

Parkgate Branch Library
3675 Banff Ct.
604-929-3727



North Vancouver District
Public Library

Your Library: the place you want to be
www.nvdpl.ca

REPORT

OF THE BOARD CHAIR & DIRECTOR OF LIBRARY SERVICES

2008 was the first full year that the Lynn Valley Main Library was open, and our statistics have been amazing. We saw a 158% increase in circulation and a 111% increase in walk-in traffic. The Lynn Valley Main Library received the British Columbia Library Association's 2007 - 2008 Merit Award for New Buildings. A true community hub has been formed within the new Lynn Valley Village!

The seismic upgrade and renovation of the Capilano Branch - dubbed "Operation Upgrade" by Library staff - began in 2008. The renovation was 95% completed by the end of 2008 and we did it on time and on budget. Upgrading another of our buildings to LEED® status is something that the Board and staff are very proud of, and demonstrates both the Library and the District's commitment to a sustainable future.

RFID technology became available at our Capilano Branch this year, joining the Lynn Valley Main Library in offering the best self-service technology to our users. More than 90% of library materials are being checked out via the self-service checkout machines. Our patrons love it and our statistics prove it.

Approximately 22,000 people attended our programs for adults, children and teens. Our three beautiful locations and meeting room spaces provide the backdrop for innovative, quality programs for all ages. The Lynn Valley Community Meeting Room, with its 100-seat capacity, is proving to be a top-notch meeting space and a much-needed amenity for our community.

Our collection of materials goes way beyond just books! The North Vancouver District Public Library is the first library to offer an exciting new format - the Playaway, the first stand-alone, self-playing digital audiobook. We currently have Playaways for children and teens, and we look forward to expanding our Playaway collection in 2009.

After more than four years as the Director of Library Services, Gerry Collver retired in October this year. Under the Board's vision and his leadership, major plans were realized: a new 40,000 square foot Lynn Valley Main Library, and obtaining funding to proceed with the much needed Capilano Branch upgrade. We wish Gerry a well-deserved retirement and thank him for his many contributions.

Stephen Allison left the Board this year and we wish to thank him for the time, knowledge and energy that he gave to the Library. We welcomed a new trustee, Bryan Gallagher, to the Library Board.

On behalf of the Board, we would like to thank the residents of

the District of North Vancouver for their ongoing support of library services. We would like to sincerely thank the many generous donors who contributed to the Library over the past year. Through this generosity, the Library can continue to enhance our facilities and collections.

We would also like to express our appreciation to the District of North Vancouver Council and the Province of BC for their continued generous financial support this past year. A special thanks to our dedicated and talented staff who share in our passion for providing you with the best customer service, the best collections and the best library experience you could ever dream of. Our vision is unwavering to make North Vancouver District Public Library:

Your Library: the place *you* want to be!

David Clancy
Board Chair

Heather Scoular
Director of Library Services



LIBRARY BOARD 2008

Front, l-r: Areef Abraham, David Clancy (Chair), Paul Tubb

Back, l-r: Stephen Allison (Jan - May), Franci Stratton, Lucy Cayuela, Helio Lopes Da Costa Jr.

Not pictured: Councillor Alan Nixon, J. Gordon Marshall, Bryan Gallagher (Sept - Dec)

Cover images (clockwise from upper left corner): Patrons relax in the reading area at the Lynn Valley Main Library; the renovated children's area and circulation area at the Capilano Branch Library; the Parkgate Branch Library lobby; young patrons show off their "My Books" book bags; storytime at the Capilano Branch Library; the very successful Fall Wellness Fair at the Parkgate Branch Library.

KEY ACCOMPLISHMENTS

- "Operation Upgrade": the Capilano Branch seismic upgrade and renovation was 95% completed by the end of 2008 - on time and on budget.
- Our collection of items goes way beyond books! The North Vancouver District Public Library was the first library to offer an exciting new format - the Playaway, the first standalone, self-playing digital audiobook.
- RFID self-service technology became available at our Capilano Branch, joining our Lynn Valley Main Library. More than 90% of library materials are now being checked out via the self-service checkout machines.
- More than 22,000 people attended our programs for adults, children and teens.
- Seeking prestigious LEED® (Leadership in Efficiency and Environmental Design) Silver certification for the Lynn Valley Main Library, and Gold certification for the renovated Capilano Branch Library.

THANK YOU

The Library gratefully acknowledges support from the following in 2008.

Supporters

Alison Amratlal • BC Courthouse Library • BC Writers in Libraries • Mike Black • Mark G. Bradwell • Barbara Brown • Capilano Rock and Gem • District of North Vancouver • Friends of the North Vancouver District Public Library • Stephen and Yvonne Hayden • John and Anne Hogg • Lions Gate Quilters Guild • William and Roseline McKibbin • Helen Muirhead • North Shore Community Foundation • Robert and Elizabeth Powers • Public Library Services Branch, Ministry of Education, Province of British Columbia • Mark and Annette Stanton • Vancouver City Savings Credit Union • Woodcroft Estates - Seniors' Program Committee •

Donations In Kind

Gabriele Maurus • Joan Shaw • Alfonso Tejada

2008 IN REVIEW

- More than 1.7 million items were checked out
- More than 1 million were books
- Approximately half a million were children's books
- 837,421 library users came through the door
- 9,281 new card holders registered
- 72,282 total card holders
- 61,148 questions were answered

THE FRIENDS OF THE NORTH VANCOUVER DISTRICT PUBLIC LIBRARY

The Friends of the NVDP Library had a successful year full of changes, including a brand new executive board. We hosted two large book sales, generating more than \$11,000. The money raised supported prizes for the Summer Reading Club, as well as book prizes for the Halloween "The Trick is to Read Campaign." We also participated in Canada Day Celebrations, BC Day Celebrations, Celebrate Your Library Week and the Capilano Library Tour. We were happy to help fund the North Shore Writers Festival this year, and we look forward to sprucing up all three library locations with comfy furniture and inspiring artwork.

Meghan Radomske, 2008 Chair

