

## LIBRARY REPORT

June 18-September 17



North Vancouver District  
Public Library

Throughout the summer, the NVDPL participated in and hosted many engaging events, all working towards supporting our Strategic Framework. Usually, the summer months slow down as regular programming comes to a halt—but we had a busy and exciting summer in 2015 filled with exceptional programs. Take a look at a few of the things that happened at the Library.

### INSPIRING AND SUPPORTING A COMMUNITY OF LEARNING AND A CULTURE OF READING

The summer was filled with events to inspire our community to learn more, read more, and connect more with their community.

#### 2015 Children's Summer Reading Club

It was a great summer of reading for our community and for the Library. Summer Reading Programs started in June, but outreach in our local schools and community began long before that. This year's theme was Build It! Youth were encouraged to complete their 50 days of reading and attend weekly programs at all three Libraries. We aim to help children establish routines and learn to love reading so these habits stick with them through their education. Our Librarians put together weekly themes, and the activities and contests that were run complemented these themes. There were craft sessions, author talks and readings, build your own book projects and of course, robot collage crafts!

Number of children registered: 3871! This is over 1,000 more children than last year, which, although the school strike may have had an effect on participant registration, is still very high.

More information on completion rates to come in the next Library report, as the 2015 Build It Summer Reading Club comes to a close on September 19.



#### Celebration of Reading—August 15

This yearly event is held in the middle of the Summer Reading Club program. Why? As opposed to holding a finishing ceremony, the goal at the NVDPL is to celebrate those that have just started to complete their 50 days of reading, and to give a boost to those that will be near finishing. It's fantastic that almost 4,000 children register, but the celebration is meant to encourage the continuation of reading until school starts.



*Matt DeBock and family play with the Dr. Recycle's Junkology display.*

NVDPL Librarian and Children's Outreach Coordinator, Alison Campbell, got the kids warmed up and excited with some musical exercises, and Friends of the Library Vice-Chair addressed the kids to encourage them to keep their reading going.

Then, the children saw a presentation from Dr. Recycle about upcycling, and using old items to create new toys, and then children created their own spectacular crafts! There was also an animated Lego display, freebies, cookies, and more!

We had a great turnout by parents and children from all over North Vancouver. The Board's very own Matt DeBock also attended with his family.



*Kids show off their new creations.*



*The interactive Lego display.*



*Capilano Library regulars are pictured with their crafts at Lynn Valley.*

### **Adult Summer Reading Club**

Adult Summer Reading Club bingo returned to the NVDPL for the second year. The bingo cards are very popular and although completed entries were lower than expected, it really kept our patrons engaged, excited, and inspired to read more! One winner, Natacha Hyde, stated "*The Adult Summer Reading Club Bingo was a fun way to motivate me to read much more & expand my literary tastes. I enjoyed the research end of the choice-making process, thanks to the generous input of all the librarians at my home branch of Lynn Valley*"



*The Adult SRC display at Lynn Valley.*

### **Teen Reading Club**

The BC Teen Reading Club program is coordinated by InterLINK and run completely online. Mini iPads were given away and teens were encouraged to dialogue with writers and other youth through [www.teenrc.ca](http://www.teenrc.ca).

### **Book Club Registration—August 27**

Registration for the 2015/2016 Book Clubs started on August 27 at 9:00am and started to fill up that very morning! This year's clubs were so popular that after long wait-lists were formed, we were able to serve our community more and add one more club. As there are only a few spaces available in the remaining book club, the Library will also run a How To Start Your Own Book Club workshop in October. The six Book Clubs meet once per month from September to May 2016.

### **Fall Programming**

Regular fall programming for children started back up on September 14. BabyTales, ToddleTales, StoryTales, Parent-Child Mother Goose, and Family Fun Time all encourage children, parents, and caregivers to come to the Library for free stories, songs, and fun. These programs all facilitate learning and inspire them to read!

## **PROVIDING ENGAGING SPACES TO CREATE KNOWLEDGE AND SHARE STORIES**

The Library held programs for all ages this summer meant to engage our spaces in a new way, to create knowledge, and to share our stories. Here's what went out from July to September 17!

### **Comic Book Making Workshop—July 6-17**

This two week program held exclusively for children in grades 8 through 12 was wildly popular. Registration filled up quickly and every weeknight from July 6 to July 17 graphic designer Rachel Petrovicz led the teenagers through a workshop to design their very own comic books. The program was presented in partnership with the Professional Live Arts for Youth organization (P.L.A.Y.) and was a demonstration of how creative work and literary work can come together and make for a great end result.

### **Retirement Planning Workshop—July 23**

Working with representatives from the Investors Group, this informative program helped our aging community understand various financial planning strategies and learn about which practices are best used to help with retirement goals.

### **Wild Birds of North Vancouver—July 9**

The popular presentation from Rob Alexander—a Deep Cove resident and member of the Wild Bird Trust of B.C.—was a repeat presentation from May. The May event was so well-attended that a waitlist formed, spurring desires for a second presentation. The July 9 event was also full well-before program date. His presentation consists of a slide presentation of the variety of birds he has photographed, information about them, and Mr. Alexander also plays recordings of their birdcalls. Audience interaction is extremely high and patrons really enjoy learning about the birds of the local landscape.



*Photo of a North Vancouver bird, taken by Rob Alexander.*

### A Celebration of Pride—July 31

On Friday, July 3, the NVDPL hosted a Celebration of Pride event at each of our locations. We overwhelmingly have received positive feedback from our community about this event and look forward to building an even bigger and more exciting inclusive celebration next year. Staff had some wonderful conversations with the folks that stopped by to check out the celebration. By the end of the weekend all of the buttons and Pride Parade brochures had been scooped up! Additionally, each location hosted a 'Share Your Pride' board, where we asked participants to tell us about how, and why, they celebrate Pride. Here are a couple of our favourites:

*"Accepting who you are without fear of being judged or persecuted. Pride means loving who you want to love regardless of gender"*

*"I am proud that the library and the community support LGBTQ2 people"*



*The Pride Display at Parkgate.*



*Lynn Valley's Pride table with candy, reading lists, buttons & more.*

### Staying Upright and Active as Time Ticks On—August 12

This event was well attended with over 40 participants! Twyla Pitman, former Cirque du Soleil Physiotherapist (and now local North Vancouver therapist) hosted an interactive presentation to educate residents on how to use your joints to their fullest, train your reaction times, and walk well in order to stay mobile and injury-free as they age. A unique and informative program for local residents.



*Residents enjoy Twyla's presentation at Lynn Valley.*

### First Crossing of the Star Mountains—August 20

*First Crossing of the Star Mountains: an Expedition Presentation* by David Cook was also a successful event this summer. David Cook is a local resident of the Parkgate area and his presentations are always well received.



*A photo from David Cook's presentation on Papua New Guinea.*

### **New District Art Gallery Opening Reception**

The North Vancouver Community Arts Council, along with the Friends of the Library, held an opening reception for the new work of Janet Strayer on Saturday, August 8 from 2:00pm-4:00pm. Her artwork, called *Huaca: Spirit of Place* is displayed all throughout District Art Gallery at the Lynn Valley Library. It's a unique way of activating the Library space and adds some beautiful colour to the 2<sup>nd</sup> floor and the Lynn Valley Lobby and Fireplace Lounge. Patrons and visitors to the Opening Reception are treated to light refreshments and snacks, and get to mingle with the artist.



*Artwork from new exhibiting artist Janet Strayer is on display until September 29.*

### **Advanced Care Planning Workshop—September 11**

Although only 15 people registered to attend this workshop, 29 turned up and it was standing room only at the Lynn Valley Library. The program, presented by Dr. Sue Hughson of Dying with Dignity Canada, helped



community residents prepare for their Advance Care Plans. It provided an opportunity for people to talk about planning for illness or debilitation in a safe upbeat way, as well as what their wishes and desires may be when the right to physician assisted dying becomes law on February 6, 2016. Attendees were thankful at the information provided, and the success of this presentation may lead to repeat presentations at our other Library locations.

*Dr. Sue Hughson presents in the Lynn Valley Library program room.*

### **SUPPORT THE DEVELOPMENT OF DIGITAL LITERACY AND DIGITAL CREATIVITY**

The Library is committed to educating our community about technology and facilitating their creativity with technological. Here's the program we ran this summer.

### **Hop Into Hoopla—July 23**

Hop into Hoopla was held at Capilano Library. The aim of this program is to increase awareness of Hoopla—a streaming service that allows NVDPL patrons to access thousands of digital media. Patrons are excited at being able to download these materials so they can have access to the library on-the-go!

## FOSTERING COMMUNITY COLLABORATION

The Library is truly a place of community connection and the NVDPL was able to work with many organizations and groups throughout the summer.

### Jamie Reid Memorial—July 3

Mr. Jamie Reid was a notable poet of British Columbia and a beloved North Vancouver Resident. After hearing news of his passing, NVDPL Librarians hosted a last minute event in the Enid Dearing Room at Parkgate Library. A recent interview and reading he had taken part in was shown and attendees took part in discussion. While only a handful of residents came out to this last minute event, it really highlighted the Library as a community space. And many patrons started impromptu conversations after seeing the poster in the Library, although they didn't have time to stop in and listen.

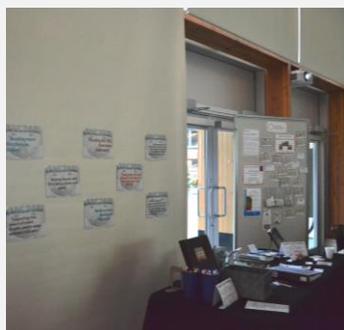
### A Piano...on the Plaza!

Working with the North Vancouver Community Arts Council and Pacey's Pianos, the Parkgate Plaza got an exciting addition this summer—a piano! The Piano Plaza launch was a great success and a lot of fun and attended by local arts groups and the District of North Vancouver Mayor, Richard Walton. The piano was well used; it was colourful, festive and really engaged the outdoor space, bringing a lively energy to the Parkgate Library. The regular program of the Parkgate Men's Singers even used the piano this summer.



*A group at the piano launch, including Mayor Walton*

### The Pledge Project and an Evening in Honour of Reconciliation—June to September



*The Pledge boards and information display at the September 10 event.*

Throughout the summer, all locations of the NVDPL aimed to increase awareness and understanding of the process of Reconciliation in Canada. Pledge boards were set up, resource displays were erected, as well as printed copies of the Truth and Reconciliation Commission's Executive Summary were made available to patrons. Throughout the summer, the NVDPL collected 107 pledges to read the Executive Summary through physical pledges and online pledges on our website.

**On Thursday, September 10**, the Library hosted an Evening in Honour of the Community Commitment to Truth, Healing, which was developed in partnership with Reconciliation Canada and with support from the North Vancouver Museum and Archives. We had a great turnout for the event - 60 attendees - including NVDPL Trustee Sanford Osler, Councillor Joseph from the Squamish Nation, Councillor George from the Tseil-Waututh Nation, SD#44 Board Chair Cyndi Gerlach, Brad Baker of SD#44, former DNV Mayor Councillor Don Bell, and more.

The evening started with NVDPL Trustee Sanford Osler, welcoming guests and acknowledging the shared traditional territory of the Squamish and Tseil-Waututh First Nations. Special guest speaker Shelley Joseph of Reconciliation Canada, spoke on having the courage to dialogue and opened up the conversation about

Reconciliation and First Nations history. After this, we heard from Nancy Kirkpatrick, Director of the North Vancouver Museum and Archives. The evening also included the screening of key film clips, meaningful group discussions, and an open-mic session, where local community members took turns sharing their experiences and feelings. Attendees were privileged to hear heartfelt words from our guest speakers, our community members and attendees, and NVDPL's Manager of Community Engagement, Barbara Kelly.

It was a great evening of honouring the Pledges at the North Vancouver District Public Library.



*Shelley Joseph speaks to the attendees.*



*Guests in discussion after a film clip.*

### **Parkgate Community Day—September 12**



*The NVDPL booth at Parkgate Community Day.*

Parkgate Community Day is an annual celebration of the Parkgate neighbourhood. The Library participated by having a table with some NVDPL promotional items, posters of our upcoming events, and some crafts! We also had the Treasure Box Puppet Theatre performed "The Day Frog Laughed" three times throughout the day. The interactive puppet show had a message that water is important to all life on earth. The kids loved it!

### **MISCELLANEOUS NEWS**

#### **Capilano Internet and Phone Access Disrupted—August 10 and 11**

Due to an error in some construction work, the fibre connection cable which supplies internet and phone services to Capilano Library was cut. This caused a phone and internet disruption at Capilano for approximately 1.5 days. This was communicated to our patrons on social media and our excellent staff were very attentive to patrons need.



*Repair work being carried out.*

## SUMMARY OF STATISTICS

As the June statistics were unavailable for the June Library Report, you will find statistical summaries for June, July, and August below.

### SUMMARY OF STATISTICS – JUNE

- **Adult Programs:** We held 13 adult programs with a total attendance of 405 people.
- **Newcomer/ELL Programs:** We held 8 newcomer and English Language Learning (ELL) programs with a total attendance of 63. Last June, no newcomer/ELL programs were held.
- **Teen Programs:** We held 3 programs with a total attendance of 51; this represents an increase of 100% when compared to 2014.
- **Children’s Programs:** We held 40 children’s programs in June (up 20 per cent when compared to June 2014), with a total attendance of 3,353 children with their caregivers. We kicked off the Summer Reading Program so this could be the reason for the increase.
- **Traffic (measured by gate counts):** Gate counts decreased by 3% in June 2015 when compared to 2014. This could be as a result of the 2014 school strike, where many people used the Library as a place of learning while they were out of school.
- **Circulation and Holds:** In June, there were 117,598 physical items checked out, which is a slight decrease compared to 124,940 items in 2014. The 2014 school strike may have had an effect on this number as people were checking out more books in June of 2014. As school was still in session during this time of 2015, this may have caused the decrease in books checked out as people were busy with the end of school terms. Holds remained largely unchanged with a difference of -0.17%.
- **Digital Circulation:** Digital circulation in June 2015 saw 6,057 items borrowed, which represents a minimal change when compared to 2014.
- **Virtual Visits:** Overall virtual visits have decreased by 10 per cent in June, however, virtual visits throughout 2015 remain steady. After the launch of the new NVDPL website, our website traffic saw an initial decrease—which is common when re-launching a site as it takes time to rise in search results. Website “hits” have been gradually increasing since the new website launched. While website traffic has decreased in the past year, use of the Bibliocommons catalogue has increased by 13 per cent since the beginning of 2015. This shows patrons are using our services to research and find resources.

## SUMMARY OF STATISTICS – JULY

- **Adult Programs:** We held 9 adult programs with a total attendance of 253 people, which is an increase in attendance of 46% for the same number of programs in July of 2014.
- **Newcomer/ELL Programs:** We held 4 newcomer and English Language Learning (ELL) programs with a total attendance of 32. While this represents a decrease from July 2015, it resulted from a summer break of the Lynn Valley English Conversation Corner program.
- **Teen Programs:** We held 3 programs with a total attendance of 85, which is an increase of over 80 teens when compared to July 2014. This drastic increase is a result of the Comic Book Making Workshop which was held over two weeks and was extremely popular.
- **Children's Programs:** We held 54 children's programs in July with a total attendance of 2953 children with their caregivers. This attendance is almost double when compared to July of 2014. Summer Reading Club registration and interest was much higher in 2015 which could explain this increase.
- **Traffic (measured by gate counts):** Gate counts increased by 5.5% in July 2015 when compared to 2014. The Summer Reading Club, Adult Summer Reading Club, and full programs explain this.
- **Circulation and Holds:** In July, there were 134,984 physical items checked out, which is an increase of 1.5% in comparison to July 2014.
- **Digital Circulation:** Digital circulations in July 2015 also increased by 2% as 6,768 items were borrowed.
- **Virtual Visits:** Overall virtual visits increased for July but still remain at a 2% decrease when compared to 2014. Our summer programming began in July, which may explain the increase in website traffic. Use of the Bibliocommons catalogue remains steadily increasing at 15% since the start of 2015. This shows patrons are using our catalogues research and find resources.

## SUMMARY OF STATISTICS – AUGUST

- **Adult Programs:** We held 11 adult programs with a total attendance of 167. Many people take vacations throughout August, which could explain the decrease in program participation.
- **Newcomer/ELL Programs:** We held 3 newcomer and English Language Learning (ELL) programs with a total attendance of 18 people. As the Lynn Valley English Conversation Club ceases for the summer, this may be the reason for the decrease.
- **Teen Programs:** There were no teen programs held in August. Teen Reading Club participation is done entirely online, so they were encouraged to engage in our services through the online program.
- **Children's Programs:** We held 20 children's programs in April with a total attendance of only 479 children with their caregivers. Although our SRC Celebration was very successful, program participation throughout August was lower than previous months. This could be because of summer vacations.
- **Traffic (measured by gate counts):** 69,570 people walked through NVDPL doors throughout August. This number is consistent with last year. **Circulation and Holds:** Circulation, when compared to August 2014, increased 2.7% as 128,667 items were checked out. Holds remained at a slight decrease of 1.5%, which could be due to the fact that more resources are available for patrons in our branches, eliminating the needs for holds.
- **Digital Circulation:** The number of digital items borrowed in August 2015 was 6,999. This is an increase of over 6% compared to last year. Interest and usage of digital materials and resources is steadily growing.
- **Virtual Visits:** Overall virtual visits have increased by 9% in August 2015 (78,998 hits, compared to 72,222 in 2014). Additionally, use of the Bibliocommons catalogue continues to increase month after month, and now sits at a 17% overall increase since the start of 2015.