

The NVDPL Quarterly

Quarter 2: April-June 2021

Inspiring stories from this quarter at NVDPL.

Inspiring Story: Eliminating Fines

As part of the commitment to addressing and eliminating barriers to accessing library services, North Vancouver District Public Library sought Board and Council support to remove overdue fines. On May 4, 2021, the Library officially eliminated fines charged on late material!

Daily late fines, while intended to encourage return of library material, unintentionally create a barrier for people who want to access critical library services. These barriers disproportionately impact families with young children, low-income earners, and the people who need us the most.

Early feedback to these changes was overwhelmingly positive, so we're doing our happy dance. And many patrons indicated they were doing their happy dance, too!



Inspiring Story: Building Better Communities

The British Columbia Library Association presented North Vancouver City Library, North Vancouver District Public Library and West Vancouver Memorial Library with the Building Better Communities Award on June 23, 2021 for the Take Home Technology initiative, which provided devices to those in need at the onset of the pandemic in 2020.

The Building Better Communities Award recognizes individuals and organizations working to increase the relevancy and impact of library service through partnership, collaboration and building trust. Paul Taylor and NVDPL were honoured with the same award in 2020 for the dialogue based program curation and facilitation at Parkgate Library!

In addition, North Vancouver District Public Library staff member, Danielle Wing, and Kate Longley from North Vancouver City Library, were also recognized at the event. Danielle and Kate won the 2021 Summer Reading Club Community Story Award for collaborating and finding new ways to adapt to COVID and still make some SRC traditions happen!

Congratulations to the many NVDPL staff who contributed to these North Shore initiatives!

